

Summer 2026 Newsletter

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Did you know?

This Newsletter is interactive. Click on any of the links to take you to further content.



- Find out more about Emergency Service Vehicle Awareness – [Click here](#).
- You can find previous Newsletters [here](#).



A personal message from Tim Ribton, TTC Training Services Manager



Hello all,

Welcome to our **SUMMER edition** of the Trainer Newsletter!

I hope you have all had an opportunity to enjoy some sunshine, and I am sure many of you are preparing for the school holidays and trips away.

As usual, this edition is packed with information and news from across TTC Group. June is Pride Month, so we recognise the opportunity to deepen awareness, strengthen allyship and continue building inclusive learning environments.

We explore Synergie's use of AI in Construction and its dedicated Mental Health in Construction pathway. We also take a moment to thank the NMAC trainer community for the professionalism, patience and understanding shown during a challenging period.

In addition, we welcome Gary Turner and Andrew Herbert as our new Assistant Regional Managers for South West England region, highlight the great work at the North Wales Police Open Day, share updates on HGV and taxi training, and provide details of our new membership partner, the Driving Instructors Association (DIA).

Once again, thank you to everyone who contributes, supports, delivers and provides services that make TTC Group what it is today. Have a great summer.

Tim

North Wales Police Open Day

We recently attended the North Wales Open Day supporting road safety awareness and engaging with the local community alongside partner organisations. The TTC team had the opportunity to speak with hundreds of visitors throughout the day, using interactive activities like the impairment and "drink goggle" challenges to help demonstrate the real impact drink driving can have. Thank you to North Wales Police for organising such a fantastic community event. It was a real opportunity to support safer roads across North Wales.



Paul Joyce (Police Relationship Consultant) and
Mel Jones (Assistant Regional Manager – North Wales & Cheshire)



South West Team Update

We're pleased to announce the appointment of two new Assistant Regional Managers (ARMs) in the Southwest, strengthening support for trainers across the region.

Gary Turner

Gary Turner joins us as Assistant Regional Manager for **Devon & Cornwall**. He brings significant leadership experience from a senior career in the Royal Navy, along with a strong track record in coaching, training delivery and maintaining high operational standards. As a qualified Ambulance Emergency Response Driving Instructor (DERADI), Gary also offers valuable frontline experience in driver training and assessment, making him a great addition to the region.



Andrew Herbert

Andrew Herbert has taken on the Assistant Regional Manager role for **Avon & Somerset and Wiltshire**. Andrew is well known to many, having spent the past ten years as a TTC trainer delivering a wide range of UKROEd courses and supporting initiatives such as Raise Your Drive. His background in Further Education, combined with his extensive experience within TTC, positions him well to support trainers and maintain high standards across the area.

Following the period of change in the Southwest earlier this year, we would like to recognise and thank **Roger Halliday**, **Paul Stedman** and **Jacqui Harris** for their significant contributions to the region. We wish them all the very best in their retirement and future endeavours.

Our Thanks and Best Wishes

We would also like to extend our thanks to all trainers across the Southwest for their continued support throughout the transition. Your commitment and professionalism during this period have been greatly appreciated and is a true reflection of the strength of the team. Please join us in welcoming Gary and Andrew to their new roles.



Trainer Pulse Survey 2026

– thank you for your feedback

Thank you to everyone who took the time to complete our latest Trainer Pulse Survey. Your feedback gives us a valuable insight into what is working well, what trainers value most, and where we need to focus our improvement activity.

Overall, the feedback showed that many trainers remain positive about their experience of working with TTC, with a strong proportion of respondents saying they were either satisfied or very satisfied. We were also pleased to see a number of positive comments about the support trainers receive from regional teams, central support colleagues and the wider business. It was particularly encouraging to see improvements in some of the areas highlighted in the previous survey. Communication with trainers, onboarding and mentoring were all identified previously as key areas where we needed to improve. The latest feedback suggests we have made good progress in these areas, and we would like to thank everyone who has contributed to making those improvements happen.

There were some clear areas where trainers told us TTC is performing well. The highest scoring areas were:

- **Payment and invoicing processes**
- **Communication with trainers**
- **Planning and scheduling of work**
- **Course materials and resources**
- **Support from Assistant Managers and Regional Managers**

Many trainers also told us they value the professionalism of the teams they work with, the reliability of payment processes, the support available when issues arise, and the opportunity to work flexibly across TTC products. The survey also gave us clear feedback on where trainers would most like to see improvement. The main areas highlighted were **rates of pay and expenses, availability and consistency of work, and the course allocation process**. We recognise these are important areas and are reviewing the feedback carefully to identify where we can make practical improvements.

A key theme from the survey was the importance of feedback and communication. In the coming weeks, we will be looking at how we can share more **post-course feedback** with trainers. This will help trainers see what is going well, understand the positive feedback being received from clients and course attendees, and identify any areas where course delivery could be further strengthened. We also want to use the feedback to support better engagement across the trainer community. Where themes have been raised around systems, scheduling, communication, course availability or support, these will be reviewed with the relevant teams so that we can better understand the issues and consider what action can be taken.

Your feedback is important because it helps us understand the trainer experience from your perspective. It also helps us focus our attention on the areas that will make the biggest difference to you and to the quality of the courses we deliver. Thank you again to everyone who contributed. We will continue to keep you updated as we work through the feedback and progress the areas highlighted for improvement.



Pride Month – June 2026

Honouring history, celebrating identity and building inclusive learning environments

Pride Month, celebrated every June, is a time to recognise the history, resilience and contributions of the LGBTQIA+ community. For our trainer community, it offers a meaningful opportunity to deepen awareness, strengthen allyship and ensure that learning environments are places where everyone feels seen, respected and able to thrive.

Where Pride began

Pride Month marks the anniversary of the 1969 Stonewall Uprising in New York City, a pivotal moment when LGBTQIA+ people stood up against years of discrimination and police harassment. Figures such as Marsha P. Johnson and Sylvia Rivera became central voices in the movement, helping to ignite a global push for equality. One year later, the first Pride march took place, transforming activism into a visible, collective celebration of identity and liberation. Today, Pride events take place across the world, reflecting decades of progress while reminding us that there is still work to do.

Why Pride still matters

While progress has been made, LGBTQIA+ people can still face barriers, and Pride Month remains an important opportunity to raise awareness, celebrate visibility and strengthen allyship. For trainers, this awareness is especially important. Inclusive learning environments do not happen by accident; they are created through intentional language, respectful behaviour and a commitment to understanding diverse lived experiences.

What Pride means for trainers

As facilitators of learning, we play a key role in shaping spaces where people feel safe, respected and able to participate. Pride Month invites us to use inclusive language, model allyship, challenge bias where appropriate and stay curious about the evolving landscape of identity and inclusion. Small changes can make a meaningful difference in helping learners feel respected. By embracing these principles, we help create learning environments where everyone can participate fully and authentically.

A shared commitment to inclusion

Pride Month is more than a celebration. It is a reminder of the power of community, courage and visibility. As trainers, we have the privilege and responsibility to foster spaces where people feel valued for who they are.

As Pride Month ends, we reflect on a June dedicated to raising awareness, sharing LGBTQIA+ history and celebrating the joy and diversity within our community. The month may be ending, but our support and advocacy remain ongoing.

"It is not our differences that divide us. It is our inability to recognise, accept, and celebrate those differences."

– Audre Lorde



Expanding the Synergie Training Portfolio

Synergie Training continues to expand its course portfolio in response to the changing needs of the construction and infrastructure sectors. Two key areas of development are AI in Construction and Mental Health in Construction.

The new AI in Construction courses are designed to help construction professionals understand how artificial intelligence can be used practically in areas such as planning, reporting, communication, scheduling and decision-making. The courses are suitable for both technical and non-technical learners and include practical examples of how tools such as ChatGPT and other generative AI platforms can support day-to-day construction activity, while also recognising the importance of human judgement and responsible use.

Synergie has also introduced a dedicated Mental Health in Construction pathway. The courses are designed specifically for construction environments and provide a structured three-level pathway to support awareness, practical support capability and the development of a positive mental health culture.

These new programmes reflect Synergie's continued commitment to supporting industry-relevant training and create further opportunities for trainers to develop subject matter expertise in areas of growing client demand.

synergietraining

Part of the TTC Group

Further insight is also available through Synergie's recent articles on generative AI, Shadow AI, sustainable construction and changes affecting new-build warranty requirements.

Useful links

- ▶ [Synergie Training website](#)
- ▶ [AI in Construction](#)
- ▶ [Mental Health in Construction](#)



We wanted to say Thank You!

Professionalism Through a Challenging Period

Over recent months, our **NMAC** (*National Motorway Awareness Course*) trainer community has experienced a period of uncertainty as referral volumes have been impacted by wider national factors.

While operational updates have been shared directly with those affected, we wanted to use this Newsletter to recognise something equally important: the professionalism, patience and understanding shown by our trainers throughout this period.

We know that changes to course volumes can have a real impact, particularly for freelance trainers who plan their working time around confirmed course delivery. Cancellations, course changes and shifting demand are never easy to manage, and we do not underestimate the disruption this can create. Going forward, where operationally possible, we will look to switch suitable **NMAC** courses across to **NSAC** (*National Speed Awareness Course*) to help minimise cancellations, although this will not always be possible.

Despite this, trainers have continued to respond with professionalism, flexibility and a clear commitment to supporting clients and the wider delivery network. That has made a difficult situation easier to manage and has helped TTC respond in a balanced, responsible and client-focused way.

This is exactly the kind of partnership that strengthens our trainer community. It reflects the values we want to see across TTC: collaboration, integrity and excellence in how we work together, especially when circumstances are challenging.

On behalf of TTC, **THANK YOU** to all trainers who have been affected by the **NMAC** position. Your patience, support and continued professionalism are genuinely appreciated, and it is important that this is recognised across the wider trainer community.



Save the Date

JULY UV Safety Awareness Month

9th July

Road safety – crash 2026 road safety demo Day – Suffolk

▷ To attend email info@passivesafetyuk.com

16th July

Driver CPD – from Resistance to Results (On-road)

▷ Register here: [From Resistance to Results](#)

20th July

Driver CPD – from Resistance to Results (On-road)

▷ Register here: [From Resistance to Results](#)

PLEASE NOTE: Registration for both Driver CPD Events closes on 10th July 2026 – links to the sessions will then be sent.

23rd July

Q3 Regional Drop-in Session (South)

▷ [More information](#)

27th July

Q3 Regional Drop-in Session (North)

▷ [More information](#)



More CPD events are being planned. Look out for further details soon.



AUGUST

18th August

Road Safety – The Road Safety Hour: driving for work strategy SCORSA online

▷ [Register here](#)

SEPTEMBER

WC 7th September

Assistant Regional Manager Drop-in Sessions

(Individual links will be sent closer to the time)

10th September

Suicide Prevention Day



14th September

Driver CPD – market update, tech, highways, lesson plans

▷ [Link to follow](#)

23rd September

Driver CPD – market update, tech, highways, lesson plans

▷ [Link to follow](#)

WC 28th September

UK National Inclusion week



From HGV to Taxis – TTC continues to improve standards

1. HGV work within TTC

TTC continues to strengthen its position in driving and logistics by delivering HGV-related training and compliance support that helps organisations keep drivers safe, competent and operationally ready. With accredited Driver CPC training, on-road coaching and digital learning options, TTC supports businesses in maintaining high standards of road safety and compliance.

What makes TTC's HGV offer stand out is the combination of practical training expertise with data-led compliance oversight. This creates a more joined-up approach for HGV operators: not just training drivers, but supporting safer performance, better assurance and stronger day-to-day fleet resilience.

Over the last six months, TTC has seen a notable increase in LGV and HGV referrals, including assessments for more than 650 drivers in a two-month period. Continued demand for workshop, in-vehicle and CPC courses highlights growing momentum in this area and reflects an exciting opportunity for TTC's driver training offer.



2. Taxi work within TTC

TTC's work in the taxi sector reflects its wider expertise in professional driver standards, safety and compliance. With established delivery in Bradford and Birmingham, TTC has built a strong foundation for growth through assessments, speed management courses and knowledge testing, supported by options for both pre-course support and direct test access.

TTC now has an extended course offering that includes Disability, Safeguarding and Wheelchair Access assessments, alongside an extended assessment provision. This broadens the opportunity to work with more councils and marks an important next stage in the continued development of TTC's taxi delivery. Find out more about our Driver Assessment Service [HERE](#).



TTC and DIA Partnership: Exclusive Benefits for TTC Trainers

TTC is pleased to continue strengthening its partnership with the Driving Instructors Association (DIA), providing TTC trainers with access to exclusive membership benefits, professional protection and training opportunities.

The DIA is one of the UK's leading professional bodies for driver and rider trainers. Through this partnership, TTC trainers can access discounted DIA membership while receiving the same level of support, protection and member benefits as other DIA members. As part of our ongoing review of trainer support and professional partnerships, TTC is now working with the DIA as its membership partner. The previous TTC-supported arrangement with ADINJC has therefore come to an end, and trainers wishing to access professional membership benefits through a TTC-supported route should now use the DIA partnership.

A key benefit of DIA membership is access to **£25 million Professional Indemnity and Public Liability insurance cover**, one of the highest levels of combined cover available to driver trainers. This is particularly valuable for trainers delivering fleet and corporate training, where many clients now require a minimum of £20 million Public Liability cover. Importantly, the DIA membership offer, including the Professional Indemnity and Public Liability cover, is available to **all trainers working with TTC across both the Emergency Services and Driver divisions**.

DIA members also benefit from:

- Expert advice and professional support
- Access to industry resources
- Representation within the driver training sector
- Access to the DIA Academy, one of the UK's leading driver training CPD providers



Exclusive DIA membership rates for TTC trainers

TTC trainers can access the following discounted membership options:

Standard Membership

£60 per year, normally £99

No joining fee

Plus Membership

£120 per year, normally £150

No joining fee

Plus Membership includes enhanced cover for higher-risk training activities, including motorcycle instruction, off-road instruction, and track or circuit-based instruction.

Training and development discounts

Through the TTC and DIA partnership, trainers can also access exclusive training discounts.

Level 3 Award in Education and Training

£250, normally £385

This nationally recognised teaching qualification is designed to strengthen training, coaching and delivery skills.

Fleet driver training course

Launching soon.

Exclusive TTC trainer discount available

This course will be ideal for trainers who are looking to expand their skills and move into fleet or corporate driver training.

The TTC and DIA partnership provides trainers with access to valuable professional protection, recognised development opportunities and wider industry support, helping trainers continue to build and protect their professional careers. To find out more about the TTC and DIA partnership, please click **here**.

Expand your Career with TTC

As you know, TTC is constantly expanding its operations across all aspects of road safety and beyond and the below is just an example of some of the opportunities we are currently advertising. Click the links to find out more.

SERVICE DELIVERY AGENT

JOB REFERENCE: CL1579143TELSDA

- **Location:** Telford
- **Closing date:** 02/07/2026
- **Contract:** Full-time
- **Salary:** £24,781 per year

▷ [Click for more information](#)

DRIVER TRAINER (ADI) – ON ROAD

JOB REFERENCE: IF1487547UNIDTOR

- **Location:** United Kingdom
- **Earnings:** £155 to £250 per day plus paid mileage
- **Contract:** Part-time
- **Closing date:** 31/07/2026

▷ [Click for more information](#)

▷ **TTC CAREERS – WHERE CAN I GO NEXT?**

For these and more opportunities you might be interested in, please click the link above.

Social and Vocal

With all the ever-changing and development work we do in TTC, now is the best time to keep abreast of all things TTC.

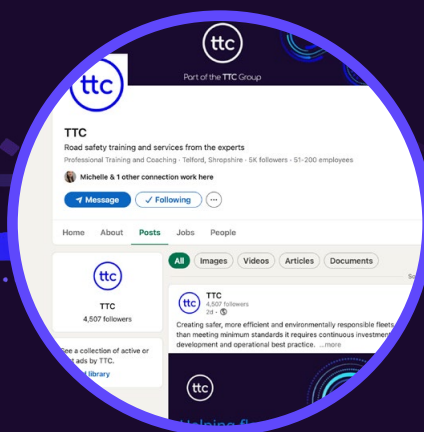
From YouTube Videos such as "Continuum by TTC Group", up to date news on LinkedIn and fantastic reviews on Trust Pilot, there is always something to find.

Like the Highway code...it's good to keep yourself updated.

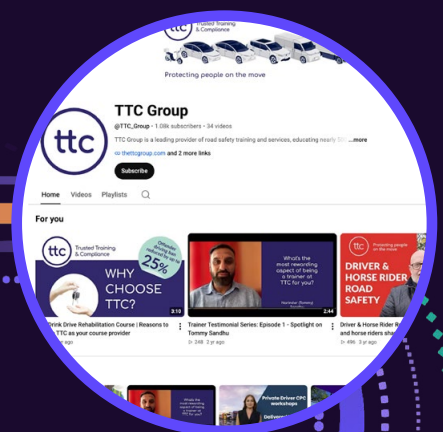
CLICK ON THE IMAGES to take you to those websites and channels...and if you haven't had a chance to subscribe...well, you know what to do!



TTC Website



Linkedin



YouTube



Facebook



X



Trustpilot



