

# Spring 2026 Newsletter

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**Save the dates – important upcoming events**

**We celebrate International Women's Day**



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## Did you know?

This Newsletter is interactive. Click on any of the links to take you to further content.



- Find out more about Emergency Service Vehicle Awareness – [Click here](#).
- You can find previous Newsletters [here](#).

## A personal message from Tim Ribton, TTC Training Services Manager



Hello all,

Welcome to our **Spring edition** of the Trainer Newsletter!

As we move into our fourth year of creating the TTC newsletter, I can't help but reflect back on all the amazing experiences, achievements and innovative work which has been shared throughout these pages. It really is a testament to all of you that have contributed, engaged and helped in making these editions unique and a real voice in what TTC represents.

Looking ahead to this edition, we take the opportunity to celebrate International Women's Day and recognise just some of the amazing female colleagues within our teams.

There is an update from Ryan Wells, our Learning Director, where he discusses the bespoke work, we have been creating, the updating of our core delivery products and the QA Framework that has been trialled.

There is also information on important upcoming dates that colleagues may want to block out such as CPD events, Road Safety and **NEW** Regional Drop ins.

You will also get a chance to Meet the team, so you can see the faces behind the names, and we also highlight our New Driver Group that is positioning itself to reflect, refine & reignite TTC's Driver Division.

As with each new year, there is so much to be excited about: new opportunities, new partnerships, and new ways to make a difference together and we will continue to develop these and build on the successes you have achieved.

Warm regards,

*Tim*

# International Women's Day

International Women's Day (March 8th) was a global day celebrating the social, economic, cultural, and political achievements of women. The day also marks a call to action for accelerating gender equality. IWD has occurred for well over a century, with the first IWD gathering in 1911 supported by over a million people.

At TTC, we're proud of the amazing women who contribute to our success every day. On International Women's Day, we celebrate your commitment, professionalism, and the positive impact you make across our organisation. Thank you for everything you do.



Amanda



Amber, Ameena,  
Jo & Becky



Ameena, Millie & Amber



Ashley



Becky



Bethan



Heather



Jackie



Jayne



Jennie



Jo



Joanna



Judith



Kat



Kath



Laura



Louise



Monica & Gill



Naomi



Sam



Sarah



Samjit



Selina



Shelley



Sian



Vera



Trish



Ellie



Lisa



Sally

# We need your help

## David Fish – defibrillator fundraising

In our last edition we shared that one of our long-standing freelance trainers, David Fish, recently suffered a major heart attack while delivering a Drink Drive course in Liverpool. Thanks to the swift actions of those around him and the exceptional care he received, David underwent emergency life-saving surgery at Broadgreen Hospital.



Sincere thanks to everyone who contributed on the GoFundMe page, and we have a great update from Trish, David's wife and our colleague.

*"A couple of weeks ago, David returned to the Quaker Centre with the privilege of handing over the defibrillator and equipment to the relative's house at Liverpool Heart and Chest Hospital. This was only made possible by donations from yourselves and David and I are truly thankful.*

*On 21st March, we held a CPR session in our local town to also raise understanding of how to save a life and are continuing to ensure positives come from an awful time for our family. Ensuring others are saved in future is a lovely way to celebrate David's life!*

*The people present at The Quaker House were the two participants that saved David's life with their quick action."*

All the team at TTC are so happy and relieved to hear the above and understand how essential this type of equipment was in saving David's life. Therefore, we have committed to installing defibrillators at both of our offices to support all of us.

If you would still like to contribute to the ongoing fundraising to help support the hospital that cared for David and contribute towards placing more lifesaving defibrillators in community locations, then please click the link below.

### > [Raise Funds for a Defibrillator](#)

Each year over 40,000 people have an out-of-hospital cardiac arrest in the UK. Less than 1 in 10 survive. Giving CPR promptly and using a defibrillator can more than double the chances of survival.

If you would like to learn CPR, then you can click the link below to access RevivR – This is an interactive online CPR training course created by the British Heart Foundation. All you need is a mobile phone or tablet and cushion to practice on. **RevivR – CPR Training Course**



# Save the date

## APRIL Earth Day 22nd April

**15th & 21st April**  
**CPD Neurodiversity sessions**

▷ [More information](#)

**21st April**  
**Road Safety – The Road Safety Hour**

▷ [More information](#)

**30th April**  
**Regional Drop-In – South**

▷ [More information](#)

## MAY Mental Health Awareness Week 11th – 17th May

**6th May**  
**Regional Drop-In – North**

▷ [More information](#)

**MENTAL  
HEALTH  
AWARENESS  
WEEK**  
11-17 MAY 2026

**20th May**  
**Drink Drive Trainers Drop-In**

▷ [More information \(Password 864405\)](#)

**26th May**  
**Road Safety – Clear Minds, Clear Roads  
Conference (Kenilworth)**

▷ [More information](#)

## JUNE LGBTQ+ Pride Month

**W/C 8th June**  
**Assistant Regional Manager  
Drop-In Sessions – look out for details**

**10th June**  
**Road Safety – Tyre safe Annual Briefing  
(Birmingham)**

▷ [More information](#)

**16th June**  
**Road Safety – The Road Safety Hour,  
Shared Spaces SCORSA (Online)**

▷ [More information](#)

**16th June**  
**CPD – Support with your Self-Assessment**

▷ [More information](#)

**Coming Soon DRIVER CPD EVENTS**  
**Look out for further details**



# Spotlight – Meet the Team

In each newsletter, we plan to introduce the central TTC teams so you can put faces to names. Here is an introduction to your central Training Services Team.



**Tim Ribton**  
Training Services Manager



**Sam Crook**  
Regional Manager (South)



**Pete Wyatt**  
Regional Manager (North)



**Ian Franklin**  
Training Manager



**Luke Evans**  
Trainer Services  
Co-ordinator



**Lisa O'Neil**  
Site and Administration  
Support Co-ordinator

# Learning Update

From **Ryan Wells**, TTC Learning Director

Hi everyone, I hope you've all had a good start to 2026 so far. The last time I wrote one of these we were firmly in the middle of a cold, wet winter so it's been nice to finally see that big yellow thing in the sky appearing again over the last few days!

For those of you who don't know me, I'm Ryan Wells, Learning Director for TTC Group. My role is split across two main areas: looking after our learning products and overseeing our quality assurance function.

There's a lot going on across the business and within my teams at the moment, so I thought it would be useful to give you a bit of an update on what's been happening.

From a Learning & Development perspective, we've been progressing quite a few bespoke requests from customers. Those projects have been both eLearning and face-to-face workshops, which has been fantastic to see. A big thank you to the trainers who've supported this work. The flexibility and expertise you bring makes a real difference when we're responding to customer needs.

We've also started work on updating our core learning products, including the driver suite. This project is kicking off now, so over the coming weeks and months you'll start to see refreshed, more clearly branded products coming through, with stronger methodology running consistently across them.

On the Quality Assurance side, we launched the Delivery Excellence Framework towards the end of 2025. Since then, we've been focused on embedding it properly by working closely with the Trainer Services team through calibration sessions and ongoing alignment. The feedback so far has been really positive, with QA sentiment showing an average NPS of well over +50 which is great to see and a credit to everyone involved.

Over the next few weeks, I'll also be spending some time looking further ahead into 2026 and shaping what our learning strategy needs to do to take us to the next level. One of the key themes will be innovation and exploring how things like virtual reality, AI, gamification, and other emerging approaches can support and enhance what we already do, rather than replace it. The goal is simple: better learning, better outcomes, and more impact for the people we work with.

Finally, my door is always open. If you've got questions about learning products, ideas you'd like to share, opportunities you've spotted, or anything else, please feel free to contact me directly. I'm always happy to have a conversation.

Equally, if there are topics you'd like to see covered in future newsletters, do let the Trainer Services team know and we'll do our best to include them.

Let's hope the brighter days continue and we get a warm spring and summer ahead.

Thanks for everything you do.

**Ryan**  
Learning Director  
TTC Group



# Neurodiversity UK

**Wednesday 15th April, 6.30 – 8.00pm – limited availability**

**Tuesday 21st April, 6.30 – 8.00pm – availability**

Neurodiversity UK is a social enterprise committed to making the world more inclusive for neurodivergent people, they support individuals and training organisations through coaching, awareness training, and practical guidance that creates lasting change and developing key communication skills.

At TTC we appreciate trainers work across a wide range of learning environments and regularly support learners who may find traditional teaching methods challenging due to:

- processing differences
- communication needs
- sensory sensitivities
- past learning experiences

This session will provide a solid foundation for understanding neurodiversity in a training context, with practical tools you can apply immediately in both online and in-person delivery. This awareness session introduces key concepts while focusing on real-world, trainer-friendly strategies.

Key benefits for trainers who attend will be:

- An insight and ability to recognise key indicators of neurodivergent learning needs.
- Adjust communication pace, clarity, and structure to improve engagement.
- Investigate inclusive teaching methods.
- Create psychologically safe learning spaces that reduce anxiety.
- Apply inclusive communication guidance using the session toolkit.

**Register your spot here: [Neurodiversity - Register my place](#)**

  
Neurodiversity UK



# Expand your career with TTC

As you know, TTC is constantly expanding its operations across all aspects of road safety and beyond and the below is just an example of some of the opportunities we are currently advertising. Click the links to find out more.

## LEARNING SOLUTIONS CONSULTANT JOB REFERENCE: CL1525023TELLSC

- **Location:** Telford
  - **Contract:** Full-time
  - **Closing date:** 28/04/2026
- ▷ [Click for more information](#)

## DRIVER TRAINER (ADI) – ON ROAD JOB REFERENCE: IF1487547UNIDTOR

- **Location:** United Kingdom
- **Contract:** Part-time
- **Earnings:** £155 to £250 per day plus paid mileage
- **Closing date:** 28/04/2026
- **ADI Locations to cover:**
  - Cornwall - Truro, Penzance, Launceston
  - Devon - Okehampton, Plymouth, Bude, Tiverton, Taunton
  - East - Cambridgeshire/Norfolk/Lincolnshire
  - West - Hereford, Craven Arms,
  - North East - Selkirk, Berwick-upon-Tweed
  - Scotland - Aberdeen, Mintlaw, Kingussie

▷ [Click for more information](#)

▷ **TTC CAREERS – WHERE CAN I GO NEXT?**

For these and more opportunities you might be interested in, please click the link above.



# Our power – our planet

## Earth day 2026

Earth Day is an annual global event held on **22 April**, dedicated to raising awareness and encouraging action to protect our planet. First celebrated in 1970, it began as a grassroots environmental movement and has since grown into a worldwide initiative involving more than a billion people across over 190 countries.

Earth Day aims to highlight key environmental challenges such as climate change, pollution, deforestation, and biodiversity loss, while inspiring individuals, communities, organisations, and governments to take meaningful steps toward a more sustainable future. By working together and raising awareness, Earth Day helps encourage long-term commitment to protecting the environment for future generations.

Last April, to celebrate the theme of 'Our Power, Our Planet, we set a Photo Competition which many of you entered with some amazing images. Matt Williams won with his amazing photo taken from the top of Yr Wyddfa (Snowdon). This year is the same theme, and you can find useful resources here to get involved.

<https://www.earthday.org/earth-day-2026/>

Look out for further details on how TTC will mark Earth Day and how you can get involved.



# Driving Us Forward

In each newsletter, we take the opportunity to highlight initiatives that will shape the future of our business.

## Driver Working Group – Drives Forward Driver Division Excellence

The **Driver Group** – made up of Assistant Managers, Regional Managers, the Training Manager, and the Training Services Manager has held its second session since December 2025, positioning itself to reflect, refine & reignite TTC's Driver Division.

Bringing together expertise in compliance, coaching, risk management, logistics, sales, and framework development, the Driver Group embodies TTC's values of **Curiosity, Collaboration, Integrity** and **Excellence**.

### Key Objectives for 2026

The group has set clear priorities to enhance training delivery and professional standards:

- **Improved lesson plans** for clearer understanding and consistent delivery frameworks.
- **Enhanced post-course reporting** via Alaska and updated materials.
- **Trainer capability and CPD** sessions covering key areas such as Tech, License codes as well as Lesson planning, Report writing and Market updates, of which all of the dates will be shared over the course of this year.
- **Better client and delegate insight**, ensuring trainers are fully prepared for each course.
- **Increased observations and mentoring** to support collaboration and continuous improvement.
- **Accreditation pathways**, including teaching qualifications and Fleet badges.

### What been achieved so far?

- **Developed a structured CPD event calendar**, aligned not only with the wider TTC delivery programme but also tailored specifically to Driver Workflow activity. This introduces a focused approach that had not previously been in place.

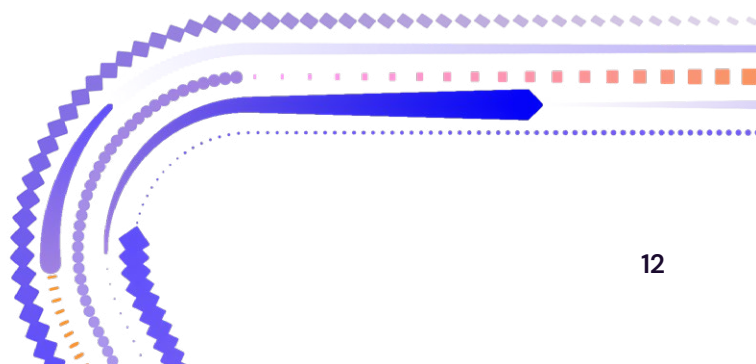


- **Area Managers have completed live in-vehicle course observations**, sitting in on real training sessions. This has been an important first step in integrating AMs more closely into the Driver Workflow support network and strengthening their understanding of frontline delivery.
- **Currently reviewing and enhancing the lesson plan structure** to identify opportunities for greater consistency and quality across content. This work will help ensure trainers can effectively apply their knowledge and experience, supporting the delivery of high-quality training every time.

### Looking Ahead

Driver Group members are collaborating with internal colleagues and external professionals to ensure TTC and its trainer community have the confidence, tools, and professional support to deliver on the organisation's mission: empowering people to thrive and perform with confidence.

This proactive approach ensures the Driver Division remains innovative, consistent, and aligned with TTC's high standards.



# Social and Vocal

With all the ever changing and development work we do in TTC, now is the best time to keep abreast of all things TTC.

From YouTube Videos such as "Continuum by TTC Group", up to date news on LinkedIn and fantastic reviews on Trust Pilot, there is always something to find.

Like the Highway code...it's good to keep yourself updated.

CLICK ON THE IMAGES to take you to those websites and channels...and if you haven't had a chance to subscribe...well, you know what to do!



TTC Website



Linkedin



YouTube



Facebook



X (formally Twitter)



Trustpilot

# Competition Winners



In our last edition, we set 12 quiz questions to challenge your knowledge. We are happy to announce that the Winners of the £50 Amazon Vouchers were:

**Bill Willis**                      **Chris Coupland**  
**John Willis**                    **William Meehan**  
**Richard Jermy**                **Kirsty Mills**  
**Steve Fincham**

Congratulations to all the above and look out in further editions for more opportunities to win yourself some goodies.



