



TTC Group Newsletter

AUTUMN 2024



www.thettcgroup.com

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Did you know?

This Newsletter is interactive. Click on any of the links to take you to further content.



- Think you know your Highway code? Take a Practice Theory Test – [Click here.](#)
- Find out more about Emergency Service Vehicle Awareness – [Click here.](#)
- You can find previous Newsletters [here.](#)

A Personal Message from **Tim Ribton**,
TTC Training Services Manager

Always moving forward



Hello everyone,

Welcome to this Autumn edition of our newsletter. Again, I would like to thank all of you for your continued support, hard work and dedication. As the nights finally draw in and the days will seem shorter, hopefully this Newsletter will give you some insights into what we are continuing to achieve over the coming months.

In this edition we meet up with the Business Driver Team and how they, as a part of the TTC Group are working hard for trainers to deliver our highly accomplished courses and support. We also highlight the exciting new acquisition of Miad Healthcare into the TTC Group.

We chat to Bill Brightmore, some of you may know him, and discover some amazing work he did in Paris just before the Olympics started. One School Global is still going strong and Kelly Koya reflects on the positive impact our trainers, who work through the night to deliver these courses are providing our international clients.

We also highlight the continuing opportunities within our CPD events and future vacancies that we are hoping some of you might be interested in. Andy Wheeler is now a YouTube star and anyone who wants to know more about Electric Vehicles, we've got a training package just for you. Finally, we highlight another Trainers Testimonial on the benefits of working with TTC.

As always, I really do hope you enjoy this edition and we'd love to hear your thoughts, so please, let us know!

Thank you again for working with us. We're excited to continue this journey together and look forward to sharing more with you.

Best regards,

Tim



We are delighted to announce that Miad Healthcare is now part of the TTC Group

"I am thrilled to announce that as part of our growth plan, TTC Group has acquired Miad Healthcare, a well-established and highly respected provider of non-clinical medical education and training development.

This acquisition marks another significant milestone in our journey, as we continue to diversify our offerings across Training and Compliance services while maintaining our commitment to delivering exceptional customer service and expanding our impact across key sectors.

Please take a moment to watch the video announcement: **MIAD HEALTHCARE**

Miad Healthcare brings over 28 years of experience in providing critical educational services to healthcare professionals, including Integrated Care Boards (ICBs), healthcare trusts, GP practices, and independent healthcare organisations. Their exceptional portfolio covers a wide range of services such as leadership management, patient safety, business governance, and personal development.

By welcoming Miad Healthcare into the TTC Group, we are enhancing our own capabilities, further expanding our training portfolio, and reinforcing our reputation for providing high-quality, expert-led training. This acquisition aligns perfectly with TTC Group's strategic objective of broadening our reach into new regulatory and compliance driven sectors after extensive research. Miad Healthcare's blend of on-site and digital training complements our own methods, ensuring a seamless integration of practices.

We are confident that this exciting new chapter will enable us to deliver even greater value to our customers, leveraging the combined expertise of Miad Healthcare and the wider TTC group. Thank you for your continued dedication as we move forward with this next phase of growth. All the best"

David Marsh
CEO of TTC Group

Miad  Healthcare



Your chance to win a TTC polo shirt



Back in April, we emailed all trainers for a chance to win one of our smart (and very comfy) TTC fleeces! All you needed to do was answer three questions, which you could find the answers to on our website or within the newsletter.

With an overwhelming response to winning this fun and “coveted” prize, we felt that a large majority of you might like the opportunity of you winning one of 20 TTC Branded Polo Shirts to go with your collection.

So, If your wardrobe has a space for these ‘RARE’ and requested items, then complete the three questions that have been set...

1. What is the name of the new business recently purchased by TTC?
2. What sector does this new acquisition specialise in?
3. In April Jim Kirkwood stepped up to a new role Chairman, what is the name of our new CEO?

Send your answers to **academy@ttc-uk.com**

It will only take a minute to enter and you could be the “proud owner” of this desired merch!!!

GOOD NEWS is that more opportunities will be coming over the following months, and we have more ‘goodies’ that we want to give away...

Keep looking at your emails and in this newsletter for this ‘must have’ TTC merch!





Driving Us Forward

Each Newsletter, we take the opportunity to Spotlight Staff or up and coming aspects of Road Safety which will shape the future of the business.

Business Driver Training

As you may know, over the last number of years, TTC has expanded its portfolio of training and risk management businesses under one brand – TTC Group. Where once, they were individual (separate) strands of the company, TTC Group has united these essential arms of the company under 'one roof'.

One of those is the Business Driver Risk Management business. This encompasses a range of services designed to evaluate and manage the risks associated with driving. These services often include driver license checking, grey fleet management, driver risk profiling, and driver CPC training. By combining these elements, organizations can create a comprehensive approach to driver safety, can protect their employees, maintain regulatory compliance, and reduce financial and reputational risks.

Like all TTC departments, it's the people and trainers organising and delivering these courses that make the difference to the clients. Rosie Flynn, Client Services Manager heads up a team of three who tirelessly work with Companies and trainers in ensuring their needs and compliance are met.

With over 4000 clients and 750,000 drivers being supported over the years, Rosie and her team have their work cut out for them. With companies such as Openreach/BT, Virgin Media, Jaguar/Landrover utilising these bespoke services, they, as with the trainers, have to work in a variety of ways and pressures to ensure that the clients get what they need.



Now Business Driver has been integrated into the broader TTC Group, TTC's Continuum is now the platform that clients use to aggregate all their driver risk and compliance data, and use algorithms and automation to extract insight, carry out tasks and send alerts. With this and Rosie's Planning team, stats prove that by using this resource, there is a 40% typical reduction in driver incidents and 37 working days a year saved by one customer by automating licence checks.

To compliment this, the courses that Rosie and the team plan is a large variety of options such as Trailer Towing, Telematics, On Road Driver Training as well as e-learning and workshops (to name just a few), and although they may be based at home, they are an integral part of the broader TTC team based at Telford HQ.

Rosie said, *"We are constantly working with trainers and clients to ensure they get the support they require, which can be challenging at times as trainers are booked in advance, but the companies require short notice interactions."*

"We will always try to accommodate, so if there was any additional support that our fantastic trainers can help us with is trying to make sure their calendars are up to date as sometimes, we only have 24 hours to reach out."

If you do want to know more about Rosie and her team and the fantastic work they do, or share what skills you may have to join their trainer pool, please contact them at fleettrainers@ttc.uk.com or visit **FLEET MANAGEMENT** for more info.

Social and Vocal

With the recent rebranding of our logo and our website being updated and launched, now is the best time to keep abreast of all things TTC.

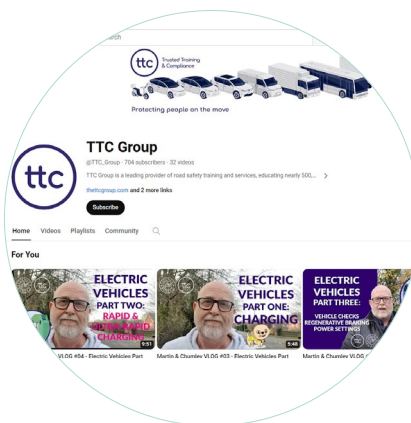
From YouTube Videos such as “Why do Drivers Exceed the Speed Limit”, up to date news on X (formally Twitter) and fantastic reviews on Trust Pilot, there is always something to find.

Like the Highway code...it's good to keep yourself updated on what we are doing.

CLICK ON THE IMAGES to take you to those websites and channels...and if you haven't had a chance to subscribe...well, you know what to do!



TTC Website



Youtube



X (formerly Twitter)



Facebook



Linkedin



Trustpilot

Getting to know you - Bill Brightmore

Over the span of these newsletters, one of the main articles we create is sharing and highlighting trainers on their experiences of working with TTC. For this edition we chatted to Bill Brightmore who had a unique experience of working in Paris this year, just as the Olympics were about to begin.

Let's hand it over to Bill to share his experience.

In July 2024, I was approached by TTC, asking if I would deliver an experimental four-day course for a new client, Protector Insurance in Paris. The new venture involved a contingent of post graduate engineer's, all in their early 20s, who had been taken on to assess building liability, and therefore traveling at varying times throughout the year to carry out these inspections.

Initially I was asked for several dates, but the insurance company required that we begin the following week!!! New course, next week, Paris and the start of the Olympics! Of course I heard myself saying "Yes".

A few phone calls later, the date was set, a plan was made and off I went to the airport. From TTC's end, it flowed well. Once landed, I would collect a hire car and meet the three delegates. We opted for an automatic, although the delegates had only been used to a manual.

On day one, we went through introductions, experience, knowledge level and what they felt they wanted to get from the course. Following this initial discussion, we moved on to, daily checks, where one of the delegates asked what the purpose of these checks were. I explained that even with model vehicles the importance of the 'walk around' checks, using the acronym POWERY.

The bulk of the training was on road, but it was important to empathise their own personal safety when visiting sites and locations, especially in some of the less desirable districts in Paris. Route planning exercises were also included during the four days, as well as how and where to park legally.

We drove on every class of road and tried and discussed the use and laws associated with these. We ventured into some of the smaller villages which, like our speed, drops down to 50kph. Once in the village, there was lots of traffic engineering features such as chicanes and speed humps with speed reducing to 30kph (18mph) limits. You may think 20 mph is slow!



Getting to know you - Bill Brightmore

Initially the delegates kept looking at the Sat Nav for info on speed limits, again systems not being updated, which then led onto the COAST acronym and the importance of them looking, taking in the visual clues around them and using this information.

Being in France, the delegates had to get used to different rules and infrastructure, such as their traffic lights, which aren't so obvious, give way markings and their autoroute toll booths. Throughout the sessions I had lots of interaction and questions from the non-drivers asking questions as to why this is not done in the UK or included as part of your driving test. There was always a healthy debate, and their ability to speak about why they were doing a task and give commentary improved.

We had organised to return home on the day of the launch of the Olympics (so we were trying to leave as everyone turned up). There was some panic for a while as there was potential bag handlers strikes (so should we book a train) and I'm sure you all saw the issues with the trains leading up to that, but fortunately, even though Head office was scrambling for a time to try and extradite us, all was well, and we all got back safely.

I personally felt this a worthwhile challenge both for myself, TTC and Protector Insurance, to ensure their employees are fully aware of the risks when venturing out in France. The delegates said that they enjoyed the experience, had learned a lot and would be less concerned about driving abroad in the future.

I would advise any trainer who has experience of training, in whatever field, to get in contact with the management team and see what amazing opportunities are available for you. I ended up in Paris...I wonder where I will journey next?

Bill.



Good to know

There is so much more to TTC!



Training & Opps

2024 – Continue to Learn!

As we go throughout this coming year, TTC continue to have NEW opportunities and continual personal development events on the horizon.

In today's fast-paced world, it's essential to take time to focus on our personal mental wellbeing, and to celebrate *World Mental Health Day*, we would like to invite you to our upcoming CPD event.

We have partnered with Teresa Mahon, DSFH, HPD, NCH, a highly respected, registered solution-focused hypnotherapist and wellness coach. Teresa will be guiding us through solution-based therapy techniques to help us recognise and maintain our inner peace and wellness.



Road Safety Tips

Did you know that on TTC's website we have a number of Road Safety articles that can help not just yourself but clients as well? From aspects such as "**Driving and Fatigue**", "**Top 6 Speed Management tips**" through to "**Cycling do's and don'ts**", these quick and informative articles will give you some tools and things to consider for your driving but also when clients may have questions as well. To find out more, head to the link **ROAD SAFETY TIPS**



TTC wins at "The UK Fleet Champions Award 2024"

Road safety charity Brake hosted the UK Fleet Champions Awards 2024 this month, which recognises the hard work and dedication of the fleet sector to prevent crashes and reduce pollution. A total of 43 organisations and individuals are competing for 12 categories, and we are delighted to announce that TTC in partnership with Willmott Dixon has **WON** the Fleet Safety Partnership Award. This recognition is a testament to our outstanding partnership with Willmott Dixon, where we've worked to reduce risks around their employees by ensuring compliance, competence, and offering vital training. David Marsh and Sarah Mabbs accepted the award on behalf of TTC and we would like to give a huge thank you to everyone involved in this achievement. Your hard work and commitment made this possible! To find out more about this great partnership click here **TTC helps Willmott Dixon halve offences**



Good to know



Tommy Sandhu



Andy Wheeler

OSG – feedback

Over the last few editions, we have focused on the OneSchool Global (OSG) project that TTC have been delivering worldwide with our dedicated trainers here in the UK. We got to speak to Kelly Koya, Account Manager who has been overseeing these Driver Awareness Courses for developing Young Drivers.

Kelly said *"This has been an incredibly interesting and fulfilling opportunity to not only expand TTC's reach but to help shape lives across the world and work with some of the amazing trainers we have. As we have discovered, the benefits and challenges of delivering courses throughout the night to accommodate the different time zones we need to reach, lead us to engage with trainers and listen to their feedback in finding greater ways in supporting them to deliver this, be that reviewing pay or comms."*

Jayne Ashman reflects this by stating *"It has been an interesting, challenging, and enlightening road. I've met some really lovely people, and the teachers and students have been attentive and engaged in my groups. The feedback from teachers at the end of the sessions always seemed positive, Natasha from course 2 last night had already supported a couple of the sessions, and expressed how professional, engaging, and competent TTC trainers were, and how impressed she was."*

Kelly also highlighted that the team have had 100% of students strongly agreeing that the workshops were engaging, 79% would recommend the workshops; 96.4% of students gave positive feedback about the trainers and the content and feedback from the North America Director was that it was a pleasure working with TTC and they are looking forward to the next phase.

Wolverhampton City Council and TTC are going to the Oscars ...sort of!!

Back in March of this year, Wolverhampton City Council and TTC worked in partnership to create a set of road safety video for residents of Wolverhampton and their taxi and private hire drivers. This first video focuses on exiting a taxi safely using the Dutch Reach. The scene is set with a young couple out for the evening in the city centre having a great time until they get out of the taxi and open the door in front of a cyclist. Andy Wheeler (in a blink and you'll miss it) played the part of the unfortunate cyclist experiencing a painful dooring event, while the star of the show was Tommy Sandhu, who played the role of the private hire driver.

Andy says *"While the video only lasts one minute and twenty seconds, the planning, prepping and storyboarding with the film producers took hours and of course, those of you involved in any filming will know, there's lots of standing around during the shoot! Despite that, it was great working with the Council and our film producers, Tinker Taylor, based in Birmingham."*

To watch the gents in action, please [click this link](#) and help promote their journey into the acting realm!

The trainer community trainer testimonials

We know that the Trainer Community is at the core of everything we do. Being the largest provider in the UK that means we have access to some of the best trainers in the country.

To celebrate that and highlight some of these fantastic people, TTC have created a **Trainer Testimonial Series**.

In the second episode of this series, join us as we sit down with the wonderful **Teresa Mahon**. Teresa is a trainer at TTC, and opens up about her journey, revealing the most fulfilling aspects of the role and what drives her passion for training.

Teresa sheds light on why TTC stands out as a nurturing environment for trainers to thrive and evolve. So, grab a cuppa, click the link below and enjoy what Teresa has to share.



We hope you enjoyed Teresa's informative video...BUT...Now it's your turn!!!

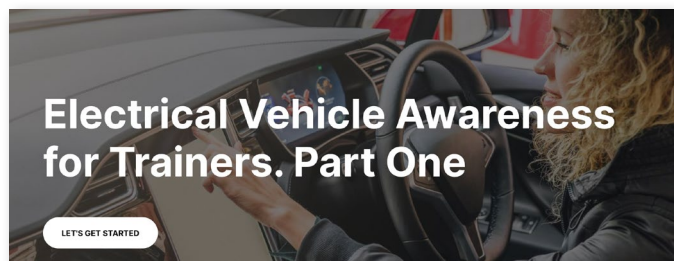
We would LOVE more Trainers to come forward and be a part of this celebratory series.

It doesn't matter how long you've been training; we would love to hear from you and your experiences.

Please email us at academy@ttc-uk.com and someone will be in contact shortly

Whats new in TTC

Electric vehicles – good to learn – new e-learning modules



If you are interested in expanding your knowledge base around this, then please click the link below to register your interest.

I want to learn more about EV's

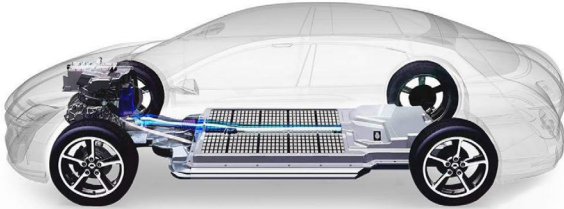
Once you've been allocated these, the modules will be available for you to access in TTC Continuum (NOT ALASKA or THE HUB)

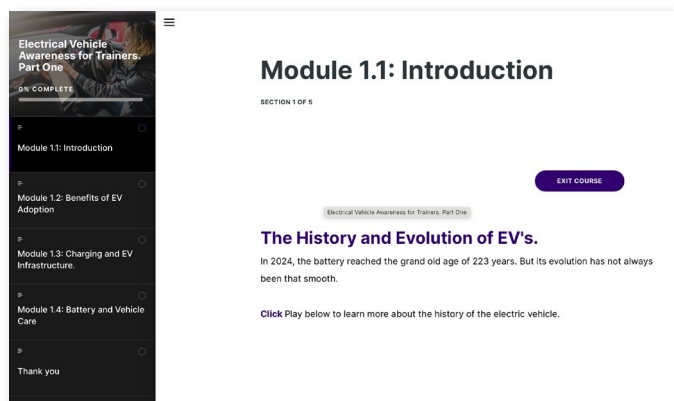
With the increase in electric vehicles (EV's) on the road now, more clients we work with have access to or own these cars/vans etc.

With that in mind, trainers, across all departments are getting asked more and more about EV's and the positive and negatives. To support trainers in their knowledge around this, TTC have created some excellent short training modules for any trainers to access.

There are three 15-minute training modules that provide trainers with a base foundation on what EV's are, what they do and how you can use them.

Whether you directly deliver courses on EV's or like NDOR's Trainers, get asked questions by clients, these short training modules will give you the knowledge and information you need to feel confident in your answers.

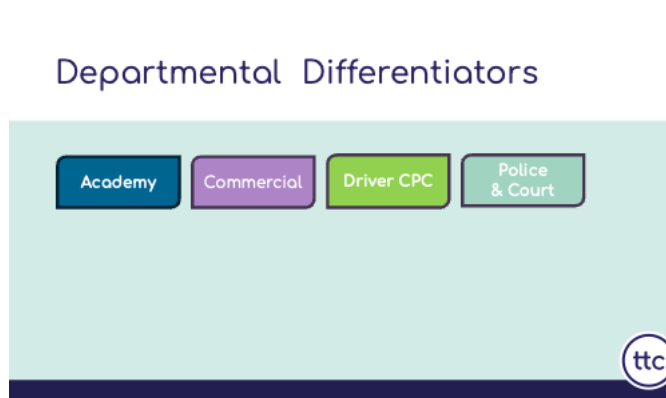
ALL ELECTRIC (EV) OR (BEV)	PLUG IN HYBRID (PHEV)	HYDROGEN	SELF CHARGING HYBRID (FHEV)
<p>A vehicle powered only by electricity (EV), also known as a 'pure' or 100% electric car. The vehicle is charged by an external power source, i.e. at a charge point. These vehicles do not produce any tailpipe emissions. Most battery-electric vehicles (BEV) have a real-world range of 220 miles on a full charge.</p> 			



Whats new in TTC

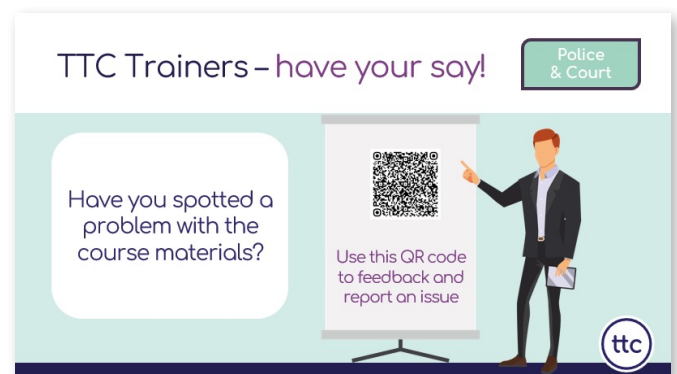
TTC course materials have been updated

With the consolidation and moving all aspects of the work 'under one roof', TTC have also reviewed their current resources and updated their branding to reflect this. As you can see below, each division is recognised through a subtle icon to differentiate to trainers' different products that could have similar names when they are downloading these.



Here is a couple of examples of how this works in practice and like the below slide highlights, if anyone finds any problems with the course materials, then please use the QR code to feed this back.

Training slide decks are being updated in priority order and new decks will be uploaded onto the Trainer Communication HUB, so please ensure you have a look for the latest slide decks.



Expand your careers with TTC

As you know, TTC is constantly expanding its operations across all aspects of road safety and beyond and the below is just an example of some of the opportunities we are currently advertising.

ADVANCED DRIVER TRAINER – ON ROAD DM1081622CovDTOR

- **Location:** Coventry, West Midlands
- **Earnings:** £170.00 to £170.00

As a leading provider of Road Safety Education, delivering driver training to over 800,000 qualified road users every year, we have high demand for our courses and innovative range of driver training and risk management solutions to [more...](#)

CPC DRIVER TRAINER DM1165281NorCDT

- **Location:** Northumberland
- **Earnings:** £150.00 to £200.00

As a leading provider of Road Safety Education, delivering driver training to over 800,000 qualified road users every year, we have high demand for our courses and innovative range of driver training and risk management solutions to [more...](#)

PRODUCT AND SERVICES LIAISON OFFICER DM1164681SCOPASLO

- **Location:** Scotland, United Kingdom
- **Earnings:** £75.00 per court visit

At TTC Group, our mission is to improve lives and provide safer communities by reducing road safety risk through creative and innovative solutions, delivering driver training schemes to over 800,000 drivers a year [more...](#)

DRIVER TRAINER (ADI) – ON ROAD R DM1060309UNIDTOR

- **Location:** United Kingdom
- **Earnings:** £150.00 to £200.00

As a leading provider of Road Safety Education, delivering driver training to over 600,000 qualified road users every year, we have high demand for our courses and innovative range of driver training and risk management solutions to [more...](#)

▶ TTC CAREERS – WHERE CAN I GO NEXT?

For these and more opportunities you might be interested in, please click the link above.



Get involved!

We want to hear from you

We really hope you've enjoyed these editions of this newsletter and found within its pages, informative and useful articles on TTC.

NOW... We have a wealth of ideas for our future editions, but we are sure **SO HAVE YOU!**

'HAVE YOUR SAY' and help shape what you would like to read in the coming editions. Let us know your thoughts and what else you'd find useful or informative.

Please email us at academy@ttc-uk.com

"Tell me and i forget,
teach me and i may remember,
involve me and i learn."

Benjamin Franklin



