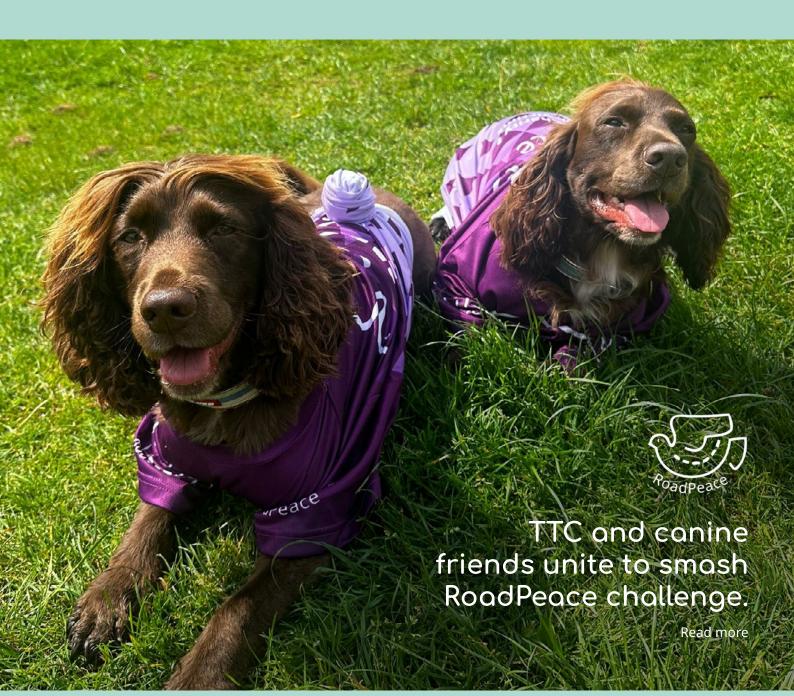


# & NEW BRAND

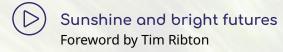
# TTC Group Newsletter

**JULY 2024** 





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#### Did you know?

This Newsletter is interactive. Click on any of the links to take you to further content.



- Check out ways to support our Emergency Services on the Roads, Click here
- Find out more about TTC's Balanceability project, Click here
- You can find previous Newsletters here

#### Foreword by Tim Ribton

# Sunshine and bright futures

Hello everyone,

Welcome to this summer edition of our newsletter. Firstly, I want to state that we really do appreciate you being part of our trainer community and by working together we have achieved and continue to achieve great things. So, thank you.



Recently, I found myself reflecting on all the projects we have been working on across the business. There have been some absolutely great achievements, such as rolling out the One School Global programme to 17 countries across the world, with trainers supporting it by working some very unique hours in the day to match other time zones.

As we continue to develop and grow, some projects have taken longer than anticipated, causing frustrations along the way, resulting in us unfortunately not delivering in a timely manner, which can overshadow the great things that have been achieved.

However, in this issue, we'll highlight some of the amazing things accomplished, such as in May when we came together to support the Road Peace challenge. There will be a spotlight on some of the trainers delivering the One School Global courses, where they will share their experiences, and we have a trainer testimonial which we hope you find insightful on how diverse working with TTC can be. We've also got some exciting updates and a sneak peek at what's coming up later in the year.

We'd love to hear your thoughts, so please, let us know!

Thank you again for working with us. We're excited to continue this journey together and look forward to sharing more with you.

Best regards,

Tim Ribton

# Were you a lucky winner?

Back in April, we emailed all trainers for a chance to win one of our smart (and very comfy)
TTC fleeces! All you needed to do was answer three questions, which you could find the answers to on our website or within the newsletter.

With an overwhelming response to winning this coveted prize, we are now very happy to announce the following trainers as the proud owners of this stylish apparel:



**Philip Lovegrove Mark Drane** Des Ackroyd **Akmal Shah** Kim Green Mark Evans **Cindy Connolly Stuart Davenport** William Meehan Nicola Beardshall **Alison Hall Helen Roffey Huw Ellis Howard Seed Shaun Duncan** Jim Hawkins **Richard Jermy Barry Nowell Atul Ravalia Michael Swanson Bill Carlyon** 

Laura Jones
Bill Willis

Graham Anderson
Paul Murphy

Congratulations to all the above, and thanks to all those who entered.

**GOOD NEWS** is that more opportunities will be coming over the following months, and we have more 'desirable goodies' that we want to give away...

Keep looking at your emails and in this newsletter for those 'MUST HAVE' TTC merch!

# Driving us forward

Each Newsletter, we take the opportunity to Spotlight Staff or up and coming aspects of Road Safety which will shape the future of the business.

#### RoadPeace -TTC's Commitment to Safer Roads

Between the 13th and 19th of May this year, TTC embarked on an ambitious journey to support the RoadPeace Challenge during Global Road Safety Week. RoadPeace is a national charity dedicated to supporting road crash victims and campaigning for safer roads. Together with RoadPeace, TTC aimed to engage as many people across the business as possible in a meaningful initiative - the RoadPeace Challenge.

The challenge was designed to encourage supporters to collectively walk, run, cycle, or horse ride 1,766 miles during that week of action to honour the 1,766 people reported killed on UK roads in 2022. The goal was to make our participation relevant to many of our contracting police forces, and we set an ambitious target of collectively covering a virtual route encompassing Scotland, England, and Wales.

The support shown by staff and the trainer community, along with family and friends, was outstanding. All across the country, you joined in to show your support. So many of you went above and beyond to help support this important cause.



"I am thrilled to share the final results of our RoadPeace Challenge, and I couldn't be prouder of what we have achieved together. Thanks to your unwavering commitment and enthusiasm, we have logged an astonishing 2,652 miles! This is a remarkable accomplishment that goes well beyond our initial expectations.

Furthermore, your generosity has been overwhelming. While donations are still coming in, we are currently at approximately £1,735. This is a significant contribution to RoadPeace, aiding their crucial work in supporting road crash victims and advocating for safer



Thank you for your dedication to making a difference. This challenge has not only shown our commitment to a worthy cause but also demonstrated the incredible impact we can have when we come together."

### Social and vocal

With the recent rebranding of our logo and our website being updated and launched, now is the best time to keep abreast of all things TTC.

From YouTube Videos such as "Why do Drivers Exceed the Speed Limit", up to date news on X (formally Twitter) and fantastic reviews on Trust Pilot, there is always something to find.

Like the Highway code... it's good to keep yourself updated on what we are doing.

CLICK ON THE IMAGES to take you to those websites and channels... and if you haven't had a chance to subscribe... well, you know what to do!

Website YouTube X (formally twitter)

Facebook LinkedIn Trustpilot

# Getting to know you

#### One School Global - Our Trainers Experience

In the last edition of the newsletter, we told you about the amazing work that TTC have done in partnership with One School Global (OSG) on the Driver Awareness Course.

We are now in our fourth year of delivering and the programme is now being extended globally, to Australia, New Zealand, USA, Canada, Caribbean and Argentina.

We reached out to two of the dedicated trainers that deliver this, who many of you may know, Berty and Marie Flore and asked them about their experience of delivering this bespoke programme.



#### Who are you?

Our names are Berty and Marie Flore. We've been driver trainers in the industry for the past fifty-eight years between us, covering and delivering various contracts. We've delivered Fleet, NDORS classroom sessions and OSG (One School Global) online since early 2024 for TTC.

#### What does OSG mean to you?

OSG is a privately run school and part of the Plymouth Brethren Christian Church Community, who have branches across the world and their schools are based on their beliefs. They value the importance of their community and protecting them. One such area is giving the children in schools, a chance to be aware of the pros and cons of driving, focusing on the different influences that can affect their driving decisions to keep them safe. As a general observation they become aware at that age group of people who are involved in incidents on the road. The courses cover from being a passenger in the car to the driver and the negative and positive impacts each role can hold.

# What are the challenges of delivering the courses?

Because the courses are delivered globally, preparing to deliver them can vary at times because you are not sure about the various time differences until you log on and you can even find that in one course they can have different time zones across the same continent. For example, in Australia we run courses at 1am in the UK. We also may have a class of mixed knowledge and driving experiences because in some countries, driving lessons can start as young as 15 years old. Depending on which continent, we as trainers, need to be up to date on the different rules of the road for that country. The additional challenge can be dealing with a different style of learning compared to when we deliver in UK schools and the references we use, as these may not be transferrable in different cultures.

#### Why do you do this?

The reason we deliver the course is because it challenges not just young drivers but everyone to think about their responsibility on the road and how a decision made in a split second can change lives. Those who haven't started to drive yet, it puts them on a strong foundation as to what a good driver and passenger needs to be. Driving can be fun and allows a person to be independent, but it also helps to know how things away from driving can still play a part in shaping that. The reward is empowering someone and giving them the tools to make good decisions on the road and in the long run, keeping them and everyone safe.

### Good to know

There is so much more to TTC!

#### Training & Opps

#### 2024 - Continue to Learn!

As we go throughout this coming year, TTC continue to have NEW opportunities and continual personal development events on the horizon.

'The Art of Presentation Skills' hosted by Graham Hooper and was of great benefit and well attend by trainers on both evenings with positive feedback.

"The 80/20 rule in practice has transformed my delivery."
"Good tips given such as TED Tell, Explain, Describe."
"Excellent CPD presentation last week...... Wow!"

# New Speed Limit Law that will 'change how we drive'.

Drivers are being given a final warning ahead of a major law change. A new EU law means that,

from July 7, all new cars made in Europe have to have speed limiters fitted to them. A spokesperson for Motor Match said:

"The new rules, set to take effect in July, introduce 'mandatory' speed limiters, changing how we drive on roads. For instance, ISA technology would limit you to a maximum of 70mph, as this is the national speed limit. It's important to note that while speed limiters are already present in many cars, the upcoming regulations tighten control. Last year, police records showed that exceeding the speed limit was a contributory factor in 20%

of deaths on the road. This technology could lead to a drastic change in road safety, fostering a more controlled driving environment where speed limits are adhered to, thus reducing accidents significantly."

For a detailed breakdown, please click here



#### A Financial Retirement Seminar

#### Wednesday 25th September – 6:30pm onwards

Planning for your future is crucial, and My Pension Expert, is committed to helping you make informed decisions about your retirement. When you're ready to retire, their team of specialists are there to guide you every step of the way, making sure you maximise the potential of your pension. The session will allow the opportunity to hear from them and look and explore the different options that are available to you.

#### It's always good to get feedback

We deliver day in and day out and with the challenges we face in this community, we don't always get the time to recognise or celebrate the achievements we make. One of the real benefits of the jobs we do is when we get positive feedback and more importantly, we know that our interactions can really help shape people's lives. Recently the Drink Drive Rehabilitation Scheme (DDRS) was delivered by David Fish in Liverpool and here's a wonderful example of feedback he received from a client.

"To David...Just to say thank you for passing on all on the course. This course will change my life for the better. Thank you again, Rob"



# IT Drop In service

New for '24

Being an online trainer can at times be a lonely and frustrating experience, especially when you're having IT or client issues. One of the great benefits of working for TTC means that we have a dedicated and committed group of people, who behind the scenes, constantly work to help support you.

The Online Support Team provide extensive trainer support through one-to-one phone calls, always to hand throughout our delivery on Zoom Team Chat and beyond. They want to go a step further and create a monthly "Trainer Drop In" for any issues or support.

We spoke to Tom Cole – Senior
Online Course Support
and Jack Walker – Online
Course Support about this
new initiative.



Tom Cole

**Tom:** With the variety of trainers we have within the organisation, we felt that we wanted to create a monthly opportunity for anyone to just drop in and discuss any issues they have related to IT.

**Jack:** All our trainers are experienced but with updates, new IT etc, we know it's hard to keep track.

**Tom:** With trainers across homes in the UK and classrooms, there will a variety of challenges they face and having a friendly ear and support can be invaluable.

**Jack:** This monthly Drop In will be there for everyone and no question is silly in our books.

Tom: We are still finding trainers aren't sure on how to create breakout rooms or even use the Chat option within Zoom, so this creates an additional opportunity for the community to resolve these. The hope is that people will use these times and if we find that there is a common theme arising from the questions then TTC will create CPD sessions, so trainers feel confident and competent in what they are doing.



The next 3 months Drop In dates and times are as follows:

- Thursday 8th August 2-3pm
- Thursday 12th September 2-3pm
- Thursday 10th October 2-3pm

To access these, please go to the Trainer Communication Hub (TCH), What's Going On-Calendar of Events for the link.

If you do need to speak to the team outside these times, you always have the Zoom Team Chat option or the Priority Line 019529 85579 or email region1@ttc-uk.com



# The trainer community

#### Trainer testimonials

We know that the Trainer Community is at the core of everything we do. Being the Largest provider in the UK that means we have access to some of the best trainers in the country.

To celebrate that and highlight some of these fantastic people, TTC have created a Trainer Testimonial Series.

In the debut episode, join us as we sit down with the charismatic Tommy Sandhu. Tommy, a seasoned trainer at TTC, opens up about his journey, revealing the most fulfilling aspects of his role and what drives his passion for training. Delve into his aspirations for the future and discover how TTC plays a pivotal role in shaping his path ahead.

Tommy's insights shed light on why TTC stands out as a nurturing environment for trainers to thrive and evolve. Don't miss this insightful conversation highlighting the essence of training excellence and growth at TTC.

Our trainer stories
No.1

Watch the first episode here



### Now it's your turn!

We hope you enjoyed Tommy's informative video... BUT...Now it's your turn...

We would like more Trainers to come forward and be a part of this celebratory series. It doesn't matter how long you've been training; we would love to hear from you and your experiences.

Please email us at academy@ttc-uk.com and someone will be in contact shortly.

# Expand your career with TTC

As you know, TTC is constantly expanding its operations across all aspects of road safety and beyond and the below is just an example of some of the opportunities we are currently advertising.

### Advanced Driver Trainer – On Road

DM1081622CovDTOR

Location: Coventry, West Midlands, UK

Earnings: £170.00

As a leading provider of Road Safety Education, delivering driver training to over 800,000 qualified road users every year, we have high demand for our courses and innovative range of driver training and risk management solutions to...

Read more online

#### Trainer Services Regional Manager

DM1082744EngTSRM

Location: England, UK Earnings: £45,000.00

As the leading provider of road safety training and driver risk management we have a rare opportunity to join our Trainer Services Management Team to support the delivery of our broad range of driver training courses to over...

Read more online

# Police Relationship Consultant (outside IR35)

DM1085640EngPRCI

Location: England, UK

Earnings: Competitive day rates

As the leading provider of road safety training and driver risk management we have an exciting opportunity for someone with experience working in a UK Police force at a senior level to join our Management Team on a consultancy basis more...

Read more online

#### Classroom Trainer

LD1068845CorCT

Location: Devon & Cornwall, UK Earnings: £150.00 to £200.00

Due to increased demand for our police and court referred driver training schemes delivered throughout Great Britain, we are looking to expand our panel of professional road safety trainers to deliver Police...

Read more online

Find out more about career opportunities with TTC:

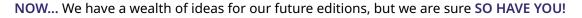
TTC Careers

#### TTC Group Newsletter

Get involved!

# We want to hear from you

We really hope you've enjoyed this edition of our newsletter and found within its pages, informative and useful articles on TTC.



'HAVE YOUR SAY' and help shape what you would like to read in the coming editions. Let us know your thoughts and what else you'd find useful or informative.

Please email us at academy@ttc-uk.com

"Coming together is a beginning; keeping together is progress; working together is success."

**Edward Everett Hale** 



