

Safeguarding Training for the Taxi Trade

Taxi centric safeguarding training to meet compliance guidelines

- Duration: 2.5 hours
- Delegate numbers: 15 online : 20 classroom
- Formats available:

Virtual classroom live Classroom workshop (by request)



Overview

A diverse and inclusive program designed to increase and develop delegates awareness of issues surrounding safeguarding and targeted at the Taxi profession.

It is aimed at supporting Local Authorities with due diligence and duty of care compliance with current legislation and government guidelines.

Delegates will leave with an increased understanding of the issues surrounding safeguarding, how to recognise the potential signs of a safeguarding concern and how to report any concerns should they arise.



Benefits to your authority



Improves the licensed drivers, & support staff's, Safeguarding development

Course material is specifically tailored to support drivers to identify safeguarding risk markers and develop understanding, knowledge & ability in reporting concerns appropriately



Complies with current legislative & duty of care requirements towards Safeguarding

The course content is designed to help you meet your legal, moral and financial duty of care within the statutory guidance for licensing authorities, whilst offering a supportive and empathetic approach to safeguarding for the delegate



Supports

All workers engaged with either direct or indirect contact with the public or passengers

Who should engage in these services?

Any operator, office staff, passenger assistants or drivers who may have cause to come into contact (direct or indirect) with public and passengers.

Course is not restricted to these personnel and may form part of an induction or periodic training program to support the duty of care process within your authority.



Confirmation & Confidence

We would initially invite members of Local Authorities to observe a presentation (FOC) to understand the course from the perspective of a delegate and offer an opportunity for your feedback.

Where appropriate, we would undertake a training needs analyses and identify the key learning outcomes you may wish to add within the time and budget available.

To complete the course attendees will complete an assessment at the conclusion. Successful delegates will receive a certificate of completion (rather than a certificate of attendance).

The course is designed to meet your Local Authority duty of care and/or compliance in this topic. To further support this aspect please see our course details for Remedial training, Disability Awareness, Driver Assessments, Theory tests and licence checking that compliment this program.

Moving forward it would be proposed to develop a training program to incorporate key elements of the courses in one package as a periodic refresher session.



Workshop outline

Introduction to your workshop

- Using your microphone and video camera
- Interacting with your trainer and any online voting

Learning outcomes & objectives

- Understanding terminology
- Course process
- Explain sensitivity of content delivered empathetically

Case studies

- A look at real scenarios where failure occurred
- Facts concerning such failures
- Opportunity to develop & discuss role play scenarios

Who are the victims

- Realise that anyone can be victim
- Realise that anyone can be an abuser

Understanding perspective

- Opportunity to develop the cascade of events leading to continued abuse
- Understanding of how our unique presence can help
- Why reporting is vital

Consequences of failure to respond

- Understand it is a moral duty care to report
- How abuse is used a tool of control over a victim

Identifying risk markers

- Delegates able to list a range of risk markers to identify potential victims

Reporting protocols

- List who and how to safely report concerns

Developing a strategy to expose

• ROARS:

- Remember
- Observe
- Awareness
- Report
- Safely

- Highlight techniques we can put in place to help support victims

Score and analysis of your session

- How well did you score?
- What could you have done better?
- What changes could you make to your community?

Feedback

- Online poll on various aspects of the workshop

Logistics

The workshop is facilitated by a professional driver trainer who will fully engage with participants to maximise the learning experience and draw out their views and opinions.

Duration: 2.5 hours + registration (15 delegates max)

In order to facilitate the workshop via our virtual classroom format all attending will need:

Access to a **Computer, Laptop or Tablet**

(Mobile phones are not recommended due to the size of the screen)

All devices must have:

- Internet access & Web camera
- Microphone & Speakers or headphones
- Stable internet connection with enough battery charge for at least 3 hours



To book

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Tailored to meet your organisational needs to improve driver and passenger safety and complement your compliance requirements.

