



TTC Group Newsletter

SPRING 2025



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Did you know?

This Newsletter is interactive. Click on any of the links to take you to further content.



- Think you know your Highway code? Take a Practice Theory Test - [Click here.](#)
- Find out more about Emergency Service Vehicle Awareness - [Click here.](#)
- You can find previous Newsletters [here.](#)

A Personal Message from Tim Ribton, TTC Training Services Manager

Spring Forward: Trainer Tips, News & Highlights

Hello all,

Welcome to our **Spring** edition of the Trainer Newsletter!

As always, I'd like to extend a heartfelt thank you to each and every one of you for your continued support, hard work, and dedication. You are the driving force behind everything we do at TTC, and it's truly appreciated.

We've got a packed edition once again, full of updates, insights, and opportunities that I hope you'll find both informative and useful.

In this issue, we shine a spotlight on our fantastic **HR team** – helping you get to know the people behind the scenes and understand the essential role they play in supporting our wider TTC community. You'll also find ways to get involved in our new Health and Wellbeing initiatives launching this year, plus details on how we're celebrating **World Earth Day**.

We also get to know Becky Wilcox, one of our talented trainers, as she shares her journey to TTC, and how working with us has positively impacted both her professional and personal life.

There's news on **Driver CPC training**, key **CPD dates** to *save in your diary* for 2025, and an exciting new support trial aimed at helping trainers use Zoom with **BSL interpreters**.

As you can see, there's lots to dive into, and we hope you enjoy reading it all. As always, if there's something you'd like to see featured in a future edition, let us know via the *Get Involved* page.

On 26th March, the entire Training Services Management team met collectively for the first time, a hugely successful event generating valuable ideas on supporting our trainers; the team is now also assisting our commercial training division and will be reaching out soon to introduce themselves and understand how best to support you. On behalf of everyone at TTC – thank you again for everything you do. Let's keep the momentum going and look forward to even greater success together in 2025.

Warm regards,

Tim



Health & Wellbeing for Trainers

Being a trainer can be fun and challenging. With the variety of courses and clients we have to cater for, we all need to ensure that our health and wellbeing is being focussed on as well.

Join Our Upcoming Initiatives: Earth Day, Road Peace Challenge & More!

We're excited to share some fantastic initiatives and opportunities for you over the coming months. From getting active outdoors to focusing on health and wellbeing, there's something for everyone!

Heart Health & CPR Training

In February, we focused on heart health and encouraged everyone to take just 15 minutes to learn a life-saving skill—CPR.

If you haven't already, take a moment to watch the British Heart Foundation's interactive training video:

[Learn CPR in 15 Minutes](#)

World Earth Day

In April, we will all be celebrating World Earth Day where this year the theme is Our Power, Our Planet. You can find out more on the next page where we have a competition that all trainers can get involved in.

Road Peace Challenge – Walking Month

In May, we'll be getting out and about for the Road Peace Challenge. Set a personal walking goal, enjoy the fresh air, and promote road safety, mental health, and physical fitness.

More details on how to get involved coming soon!

[Learn More About the Road Peace Challenge](#)

Men's Health – Check Yourself

This June, we're focusing on men's health. It's vital to make regular checks a habit – early detection saves lives.

For more information and self-check resources, visit:

[Men's Health Forum](#)



TTC Competition – World Earth Day Photo Competition*



World Earth Day Photo Competition – Are you the next David Bailey?

To celebrate Earth Day, TTC is hosting a photo competition! Show us your favourite nature-inspired snaps – whether it's a scenic walk, a beautiful landscape, or a moment in the great outdoors.

Send your photos to marketing@ttc-uk.com or tag us on our social media pages by 30th April 2025 for a chance to win a **£25 amazon voucher**.

**PLEASE NOTE – INSERT 3-4 WORLD EARTH DAY OR STUNNING NATURE PHOTO'S
GOOD LUCK AND IT ONLY TAKES A MINUTE!!**

*please note this competition is only for TTC employees and contractors





Driving Us Forward

Each Newsletter, we take the opportunity to Spotlight Staff or up and coming aspects of Road Safety which will shape the future of the business.



Spotlight on our HR Team – the ‘glue’ that holds us together

Throughout our previous newsletter editions, we have introduced you to a variety of people and departments that form part of the ever-expanding TTC Group. In this edition, our Spotlight shines on a small but essential team that many would describe as the ‘glue’ that holds everything together — the HR Team.

With hundreds of employees and contractors across TTC’s diverse operations, our HR team plays a vital role in ensuring everyone who works with us is compliant, supported, and feels truly valued. Quoting the entrepreneur Steve Wynn, *“Human Resources isn’t a thing we do. It’s the thing that runs our business.”*

We had the opportunity to speak with **Mary de Villiers**, our HR Director, to discover more about life in TTC’s HR department and the vital work it does behind the scenes.

Meet the Team

Hi Mary, who makes up the HR team, and how long have you been part of TTC?

Our team may be small, but it’s incredibly dedicated! We are just three people: **David Mouton** and **Louise Delves**, our HR Assistants, and me as HR Director. Collectively, we have been at TTC for between one and eleven years. Before this, I worked in HR in the automotive sector for Inchcape in a group role. David started his career with Tesco, progressing through various management positions, and Louise was an Assistant Manager in the healthcare sector. Between us, we bring a wide range of experience to support our fantastic team.

What Does the HR Team Do?

We support every area of the TTC Group, from Client Services and Operations through to IT Development and Sales. A key part of our role involves working closely with Trainer Services & Academy to support trainers throughout their journey with us, from onboarding to ongoing compliance and welfare. Another major focus for us is creating and managing contracts, along with ensuring full compliance with our governing bodies. We are also responsible for integrating new acquisitions into the Group, such as Synergie Training (construction) and Miad (healthcare), as we continue to expand.

How Many People Are in Your Care?

We currently support **140 employees** and more than **700 trainers**, delivering courses across a variety of formats. This number has grown significantly over the last two or three years!

What Does a Typical Day Look Like?

No two days are the same. As a small team, we juggle ongoing tasks with more reactive needs. One minute we might be managing compliance requests or drawing up contracts; the next, we could be handling specific queries to support an individual trainer.

What’s the Best Part of Your Role?

It’s the sheer variety and the chance to continue learning. As TTC has grown, we have been able to innovate, refine, and expand our HR services. We also feel very lucky to be surrounded by a wonderful team of people, all working towards the same goal: reducing risk on the roads and in workplaces.



Key HR Moments to Keep in Mind

We remain guided by various governing bodies, including UKROEd, who have specific requirements we must meet throughout the year — particularly around the anniversary of a trainer joining our panel. We also stay up to date with wider government changes, such as IR35, and make sure our Service Level Agreements remain fit for purpose for both parties. Every May, we proudly support road safety charities like *RoadPeace*, and we would love to see more of our teams and trainers getting involved in these initiatives across the regions.

How Can We Work Better Together?

We recognise there can be a lot of contact from different departments during recruitment and onboarding, and we are working to make this simpler. However, we must also adhere to public-sector compliance requirements. Fortunately, our in-house system **Continuum** helps streamline this by sending trainers any necessary action requests. We really appreciate it when these are addressed promptly, as it ensures we remain compliant and continue delivering the high standards everyone expects.

A huge thank you to Mary, David, and Louise — not only for sharing their insights but for everything they do daily behind the scenes. TTC would not be the same without them!



Social and Vocal

With all the ever changing and developing work we do in TTC, now is the best time to keep abreast of all things TTC.

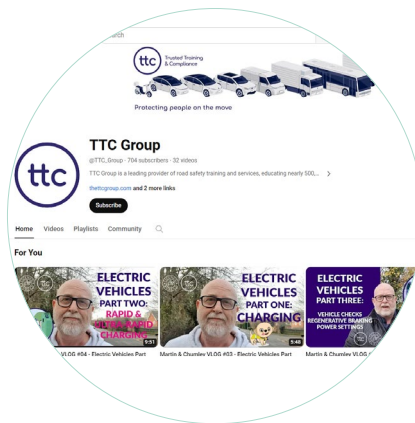
From YouTube Videos such as "What is Traffic Psychology?", up to date news on X (formally Twitter) and fantastic reviews on Trust Pilot, there is always something to find.

Like the Highway code...it's good to keep yourself updated on what we are doing.

CLICK ON THE IMAGES to take you to those websites and channels...and if you haven't had a chance to subscribe...well, you know what to do!



TTC Website



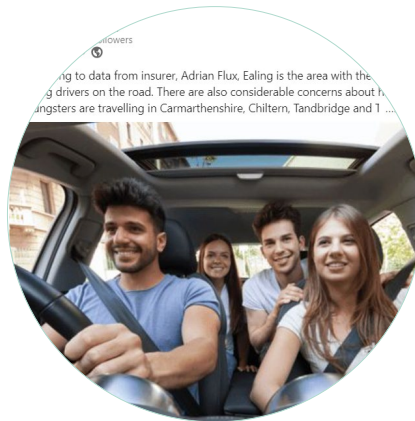
Youtube



X (formally Twitter)



Facebook



Linkedin



Trustpilot

Getting to know you - Rebecca (Becky) Wilcox



Becky from Carlisle has been an ADI for over 14 years and has her own driving school for the last 12. Here's why Becky decided to join.

"It wasn't so much that I wanted to supplement my earnings; rather, I was looking for a change from the day-to-day routine of being an ADI. Doing the same thing day in, day out, I felt the need for something different. TTC had advertised for ADIs to come on board and deliver courses for them. I decided to apply, and I haven't looked back since. I now deliver a range of courses, including on-road coaching for qualified drivers, BE training, post-collision courses for business drivers (through referrals), and National Driver Offender Training courses, such as Safe and Considerate Driving and Speed Awareness. The variety and change have been very welcome, as I now deliver training in-vehicle, online, and in the classroom."

What are the benefits for you?

"The training I have received since coming on board has been phenomenal. I have learnt new skills that I can now apply to my in-car training with my learners, which is an added benefit.

Delivering NSAC (online from home) has been a game changer for me, as it fits in perfectly around family life. I can now be home for bedtime and say goodnight to my little boy – something I couldn't do before when I was always out on the road. School holidays have always been a challenge, trying to balance my ADI work with finding childcare. However, with TTC, I can now plan my delivery around my family life, meaning I get to spend my days with my little boy while still earning what I need to support my family – doing something I love and feel passionately about.

What additional Training did you need?

"When I first applied to TTC, I was initially brought in to deliver on-road training. They suggested that to maximise my income potential, it would be beneficial for me to complete a Level 3 Award in Education and Training (AET) qualification, allowing me to diversify into online and classroom workshops.

I enrolled on the AET course in the same week that I joined TTC. I completed the qualification alongside my driving school work and really enjoyed it, as it gave me something to strive for. Then, when the opportunity arose to deliver workshops, I applied and was accepted for training.

Their training was excellent and highly supportive, and once again, I found I could transfer many of the skills I use in-car to the workshops and vice versa, as the two complement each other so well."

So, why do you enjoy working for TTC?

"I really enjoy working for TTC because you're not just a number, you're part of the family. I have worked for myself for 12 years, and before that, I ran a franchise for two years. To be honest, I felt like just a number there.

TTC took the time to get to know me, ask what I wanted from working with them, and provide me with every opportunity to develop and push myself further.

I'm loving the variety of opportunities being presented to me (Commercial driver training, Police diversionary scheme, CPC and LGV), and I'm embracing them all. The TTC management, staff, and support teams are amazing. They understand that family comes first, and that ethos means a lot to me.

Nothing is ever too much trouble for TTC; they genuinely strive to support you in every way they can. I'm looking forward to the year ahead, with so many training opportunities already booked in, and I can't wait to see where TTC will take me next."

So what do I do next?

If, like Becky, you're interested in diversifying your portfolio, please reach out to your Regional Management Team. If you know any ADIs who may be interested in working with TTC, feel free to direct them to our website where they can register their interest

<https://www.thettcgroup.com/group/ttc-trainer-academy/contact-the-ttc-trainer-academy/>



Good to know

One of the great opportunities for working with TTC is the wide variety of Continuous Professional Developments they provide - **CPD**.

Save the date where you can and look out in your Email Inbox for a personal invite to these fantastic opportunities below:

CPD Events 2025

Coaching Masterclass – hosted by Arthur Basley

- April 1st – 6:30-8:30pm
- April 2nd – 6:30-8:30pm
- April 8th – 6:30-8:30pm

Let's talk Tax

Get Your Accounts Prepared and Ducks In A Row for the coming tax year, hosted by Lee Connock Accounts

- May 20th 6.30-7.30

Drink Driving Fact File – hosted by Alcosense

- July 1st 6.30-7.30

Highways Agency

An update from the Highways Agency

- September TBC

Positive Behaviour Management- Exploring Conflict and Resolution within the workplace

- October- 3/4 dates TBC - 6.30-8pm

National Mental Health Awareness Day

How to maintain a positive balance, exploring the importance of self-care when working both online and classroom.

- October 10th 6.30-7.30

Let's Keep It Real

An Insight into the process and findings from **crash investigations**, hosted by John Taylor West Yorkshire Police

- November TBC- 6.30-7.30

Making Tax Returns Easy- In preparation for HMRC submissions in January 2026, hosted by Lee Connock

- December 2nd - 6.30-7.30



Good to know



Driver CPC Changes: What's New for HGV Training?

Following the UK government's 2023 consultation on Driver CPC requirements, a number of key changes have been confirmed to modernise training and remove barriers for both existing and returning HGV drivers. These updates aim to improve flexibility, support re-entry into the profession, and enhance training delivery across the logistics sector.

What's Staying the Same?

The core requirement remains unchanged: all HGV drivers must complete 35 hours of periodic Driver CPC training every five years to maintain their professional status.

What's Changing?

The most notable update is the introduction of two separate training pathways:

- **International Driver CPC:**

Drivers operating internationally must continue to complete training in a minimum of seven-hour sessions, consistent with current requirements.

- **National Driver CPC:**

This pathway introduces greater flexibility, allowing:

- Shorter sessions (minimum of 3.5 hours each)
- Up to 12 hours of accredited e-learning
- Non-consecutive training days

This change enables training to be more accessible and adaptable to the needs of working drivers and employers.



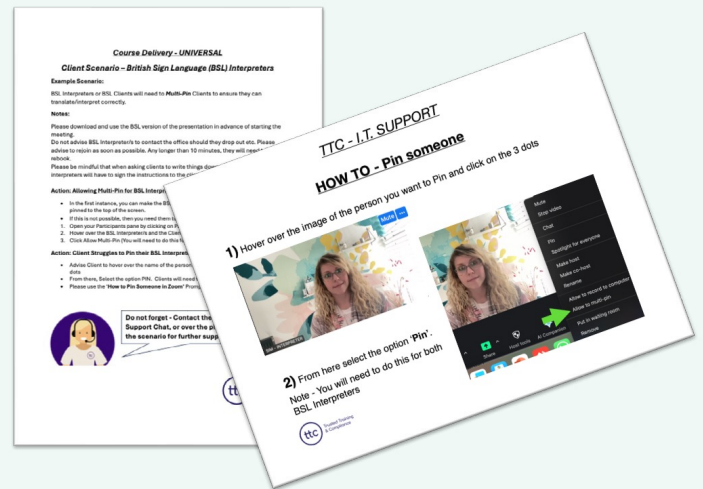
Support for Returning Drivers

Recognising that the previous requirement for returning drivers to complete a full 35-hour programme could be a deterrent, a new 'Returning to Driving' module has been introduced. This seven-hour module is designed to ease drivers back into the profession. Once completed, drivers have up to 12 months to finish the remaining 28 hours of National Driver CPC training.

What This Means for Trainers

These updates present an opportunity for trainers to diversify the way they deliver CPC content, with a mix of shorter sessions and e-learning now permitted. The inclusion of a targeted returner module may also open up new course offerings for those looking to support re-entry into the industry.

Overall, these changes reflect a more streamlined and flexible approach to professional driver training – supporting workforce retention and encouraging experienced drivers back onto the road.



The Trainer Community

Over the coming editions, we are hoping to share some great hints and tips that irrespective of the course you are delivering, these will generically support you and all your clients.

In this first one, we recognise that managing British Sign Language (BSL) Interpreters has been challenging for some trainers. The below is a quick guide on how Interpreters and Clients can access Multi Pin within Zoom.

To download the below, please go to the **Trainer Communication Hub**, Click on the Resources Tab and then on **General Resources**. You will find it there as well as step by step videos for creating *Breakout Rooms* and accessing *Team Chat in Zoom*.

Expand your career with TTC

As you know, TTC is constantly expanding its operations across all aspects of road safety and beyond below are some of the opportunities we are currently advertising.

LEARNING DIRECTOR MD1271386TELLD

- **Location:** Telford, Shropshire, United Kingdom
- **Earnings:** £75000.00 to £90000.00

About Us TTC Group is a leader in training and compliance solutions, delivering industry-specific learning programs across key sectors, including driver training, emergency services, healthcare, and [more...](#)

BUSINESS DEVELOPMENT MANAGER DM1166551TELBDM

- **Location:** Telford, Shropshire, United Kingdom
- **Earnings:** £35000.00 to £45000.00

At TTC Group we are the leading provider of road safety education and our Driver Risk Management division is a fast-growing business, offering an innovative range of driver training and risk management solutions to small and [more...](#)

DRIVER TRAINER - LGV DM1258358BICDTL

- **Location:** Slough, Berkshire, United Kingdom
- **Earnings:** £195.00 to £273.00

As a leading provider of Road Safety Education, delivering driver training to over 800,000 qualified road users every year, we have high demand for our courses and innovative range of driver training and risk management solutions to [more...](#)

DRIVER TRAINER (ADI) - ON ROAD DM1060309UNIDTOR

- **Location:** United Kingdom
- **Earnings:** £155.00 to £250.00

As a leading provider of Road Safety Education, delivering driver training to over 600,000 qualified road users every year, we have high demand for our courses and innovative range of driver training and risk management solutions to [more...](#)

▶ [TTC CAREERS - WHERE CAN I GO NEXT?](#)

For these and more opportunities you might be interested in, please click the link above.



Get involved!

We want to hear from you

We really hope you've enjoyed these editions of this newsletter and found within its pages, informative and useful articles on TTC.

NOW... We have a wealth of ideas for our future editions, but we are sure **SO HAVE YOU!** **'HAVE YOUR SAY'** and help shape what you would like to read in the coming editions. Let us know your thoughts and what else you'd find useful or informative.

Please email us at academy@ttc-uk.com

“Learning is a treasure that will follow its owner everywhere.”

Proverb



